

Awnings & Shade Systems

A practical care reference for island conditions

Routine cleaning Remove loose debris with a soft brush, rinse as permitted and keep gutters, drains and attachment areas clear.	Approved cleaner types Use mild soap or a cleaner approved for the exact awning fabric or vinyl. Follow manufacturer rinse and re-treatment instructions.
Products to avoid Avoid pressure washing, chlorine unless expressly allowed, solvents, abrasive tools and folding or rolling material while wet.	Drying and ventilation Extend or open the system fully after cleaning or rain so both sides can dry. Do not store damp fabric tightly rolled.
Mold or mildew precautions Remove leaves and organic debris, maintain airflow and treat early staining with an approved method.	Sun and moisture exposure Inspect after storms and during high-UV seasons. Retract movable systems when recommended for severe weather or prolonged non-use.
When to contact Chung Nam Call for torn fabric, loose stitching, pooling water, stretched panels, corroded hardware or movement that is no longer smooth.	

Manufacturer care and warranty limitations

This guide provides general care guidance only. The installed material's manufacturer instructions, cleaning code and warranty control. Spot-test products, keep product labels and project records, and contact Chung Nam before using a treatment that is not specifically approved. Damage from misuse, harsh chemicals, contamination, extreme weather or unresolved moisture may not be covered by a material or workmanship warranty.

Need help? Send a photo and the project name or invoice information to Chung Nam before attempting aggressive cleaning or repair.