

Hospitality & Commercial Fabric

A practical care reference for island conditions

Routine cleaning Vacuum or dust on a schedule, respond to spills quickly and record recurring stain locations. Train staff on the installed material.	Approved cleaner types Use chemistry compatible with the manufacturer's cleaning code, finish and warranty. Confirm dilution, dwell time and extraction method.
Products to avoid Avoid mixing chemicals, unapproved disinfectants, excessive heat, aggressive brushing and undocumented spot treatments.	Drying and ventilation Keep seating out of service until fully dry. Provide airflow, especially in humid rooms and after extraction cleaning.
Mold or mildew precautions Monitor leaks, HVAC issues and repeatedly damp areas. Isolate affected items and follow property health and remediation procedures.	Sun and moisture exposure Track fading near windows and moisture in lanais, pool areas and entries. Match replacement materials to the actual exposure zone.
When to contact Chung Nam Call for seam failure, compressed foam, repeated stains, damage across multiple rooms or before changing cleaning products.	

Manufacturer care and warranty limitations

This guide provides general care guidance only. The installed material's manufacturer instructions, cleaning code and warranty control. Spot-test products, keep product labels and project records, and contact Chung Nam before using a treatment that is not specifically approved. Damage from misuse, harsh chemicals, contamination, extreme weather or unresolved moisture may not be covered by a material or workmanship warranty.

Need help? Send a photo and the project name or invoice information to Chung Nam before attempting aggressive cleaning or repair.